



CLC manufactures milk-based products for industrial use at the Ludriano (BS) plant.

The company operates according to a management system, through which it proposes to:

- regularly offer products capable of meeting customer expectations at competitive prices and in compliance with contractual terms;
- continuously seek full compliance with mandatory and voluntary prescriptions and regulations, with particular reference to food hygiene and safety, health and safety for people in the workplace, environmental protection;
- assume full corporate social responsibility, generating and maintaining adequate working conditions for its staff;
- ensure business continuity and sustainability, pursuing business development through a careful management of risks and opportunities associated with the context in which it operates;
- manage activities and processes with an approach oriented towards the efficient use of energy and resources, to the advantage of competitiveness, the community and the environment;
- support and prioritize the supply of products and services that improve energy and environmental performance;
- make reliable and performing plants and equipment available, investing in technologies and maintenance to offer quality and environmental performance levels aligned with the state of the art in the sector;
- continually improve performance and the management system as a whole through the design, review, updating of processes and systems and reacting to any non-compliance with proportionate corrective actions.
- maintain and increase its reputation, also thanks to the appreciation by customers and other sensitive interested parties.

The commitments declared in this Policy are set out in specific objectives and the Management undertakes to make adequate information, knowledge and means available to achieve them.

The Management undertakes to promote and support this Policy, calling on all the people who work in the company to contribute to implementing its principles through commitment, the quality of their work and compliance with the management system in the common interest.

The implementation of the commitments is supported by the definition and monitoring of indicators and objectives.

The validity and updating of the Policy is periodically re-evaluated by the Management so that it continues to be representative of the company's will.

The CLC Management ensures priority commitment to Food Safety through support to all staff, encouraged to keep focus on food safety aspects, for the part pertaining to them. For this purpose, communication is maintained regarding complaints, withdrawals / recalls, reports from public authorities and certification bodies as well as for feedback on improvements introduced in order to maintain an adequate level of food safety.

The CLC Management pays particular attention to compliance with ethical and environmental aspects in compliance with national laws and regulations in terms of hours and wages, freedom of resignation and trade union association, no obligation of forced and child labor, as well as compliance with safety regulations on work as per Code of Ethics SR53CE.

The CLC Management adapts to the rules of respect and protection of personal data in compliance with EU regulation 2016/79 (GDPR).

The contents are communicated to the staff and made available to interested external parties.